

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION



No. IE-2/367 (26)/2013 - IED.

O/o the VC & MD,
Bus Bhavan, Hyd - 624.

CIRCULAR No. 07/ 2013 - IED, Dated: 15.10.2013

Sub: **DIS** - Special Incentive scheme to the Customer Relations Coordinator at all Depots of the Corporation – Communication of extension of the validity of the scheme - Circular instructions issued – Reg.

Ref: 1) Circular No. 23/2010-IED, Dated: 26-11-2010.
2) Circular No. 05/2011-IED, Dated: 28-07-2011
3) Circular No. 06/2012-IED, Dated: 19-10-2012.

The Special Incentive Scheme for Customer Relations Coordinator has been introduced and implemented in all depots of the Corporation with effect from 01.08.2011 with a validity of the scheme for one year, Vide Circular cited at 2.

Subsequently the validity of the scheme was extended for a further period of one more year with certain modifications with effect from 01.10.2012, Vide Circular cited at 3.

The VC & MD with the concurrence of FA & CAO has accorded sanction for extension of validity of the existing Special Incentive Scheme to the Customer Relations Coordinators at all Depots of the Corporation .

- The validity is co-terminus with the validity of circular No. 07/2012 -IED, Dated. 21.11.2012. i.e ; 30.11.2014
- All other terms and conditions communicated vide Circular No.05/2011-IED, Dated 28.07.2011 & Circular No.06/2012-IED, Dated. 19.10.2012 shall remain unchanged.
- The I. T. Department is requested to make necessary modifications in the softwares concerned.
- The Accounts Department is requested to allocate separate Account Head to book the expenditure on the special incentive amount paid to the CRC^ls.

CHIEF ENGINEER (IE)

P.T.O

- Copy to: Secretary to Chairman for kind information please.
- : Personal Secretary to VC & MD for kind information please.
 - : Director(V&S),All EDs/ FA/CAO/ED(Zones) for kind information please.
 - : All RMs / HODs.
 - : **Chief Manager(A&S) for favor of information and with a request to allocate separate Account Head for the payment.**
 - : All Dy. CTMs / DVMs/ Dy. CMEs/ Dy. CAOs/ Dy. CAO(TA&I)20 copies.
 - : Principals of ZSTCs / Principal of Transport Academy
 - : Dy.CME (Sr.Manager-IT) to provide necessary software for the implementation of the scheme & to keep the scanned copy of this circular in Web under “IED” Circulars.
 - : Training Officer / HO for inclusion in monthly index.
 - : All DMs / AOs / A.G. Audit, RTC Branch, Hyd.
 - : The Secretary General, APSRTC,E.U,Satyanarayana Reddy Marg, Hyd.
 - : The General Secretary, APSRTC, NMU, Vidyanagar, Hyderabad.
 - : The General Secretary, APSRTC, TMU, Hyderabad.
 - : The General Secretary, APSRTC, SWF, H.No. 01-07-130/5, Risala Khursheed Jahi, Zamistanpur, Hyderabad.

-oOo-