

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No. IE-2/367(26)/2016 - IED



O/o the VC & MD, MSRD,
Bus Bhavan, Hyderabad.

CIRCULAR No. 02/2016 - IED, Dated: 05-02-2016

Sub: -DIS: Dispensing with the Special Incentive Scheme of Customer Relations Coordinator (CRC) system - Issued -Reg.

- Ref: - 1) Circular No. 05/2015-IED, Dated: 28.11.2011.
2) Circular No. 04/2015-IED, Dated: 30.09.2015.
2) Circular No. PD-38/2015, Dated: 19.12.2015.

Vide reference 1st cited, the special Incentive scheme to Customer Relations Coordinator(CRC) was introduced and implemented at all depots of corporation with effect from 01-08-2011 and scheme was extended from time to time.

Vide reference 2nd cited, validity of the special incentive scheme to CRCs for the period of April-2015 to March-2016 or till the scheme is revised whichever occur earlier was issued.

Meanwhile vide Circular No.PD-38/2015, dated.19.12.2015, VC & MD abolished the CRC system in APSRTC w.e.f 19.12.2015.

As the CRC system is abolished in APSRTC, the special incentive scheme to the CRCs is become null and void w.e.f. 19.12.2015.

This has the approval of VC & MD with the concurrence of FA & CAO.

The action may be taken accordingly.

CHIEF ENGINEER (IE)

Copy to : Director (V&S), FA & CAO, All EDs, for kind information please.

- : All RMs / HODs for information please.
- : Sr.RAO (AG), Bus Bhavan for information please.
- : CE (IT) is requested to initiate necessary action please.
- : OSD to VC & MD for information please.
- : All Dy. CTMs / Dy. CAOs/ Principals of ZSTCs / Principal of Transport Academy
- : Dy. CAO (MA, T & I) 20 copies PO (Training) / HO for inclusion in monthly index.
- : All DMs / AOs.
- : ATM (Computers) for uploading the circular on to Website under "IED" circulars.
- : The Secretary General, APSRTC, E.U, Satyanarayana Reddy Marg, Hyd.
- : The General Secretary, APSRTC, NMU, Vidyanagar, Hyderabad.
- : The General Secretary, APSRTC Class-II Supervisor's Association.
- : The General Secretary, APSRTC, SWF, H.No.01-07-130/5, Risala Khursheed Jahi, zamistanpur, Hyderabad.