No . AIM-1 (Mar-IT) /462 (1)/2004-IT

O/o the VC & MD. MSRD. HYD-20.

CIRCULAR NO,

10/2004 - IT, dt.22.09.2004

Sub: - MAINTENANCE - al Maintenance contract Annu Depot for ems - Development Computer Syt New Software breakdown for data details at Region entry of level - Req.

Maintenance of Depot Computer Systems is being entrusted to AMC firms for which the corporation is paying lakhs of Rupees towards AMc (Annual Maintenance Contract) chargws every year, The computer department is maintaining a database of breakdown details for depot wise system downs, peripherirals problems and their down times for pursuing with the AMC first for down times for pursuing with the AMC firms for getting the problems rectified and for imposing penalities (in terms of aggrement clause) on the AMC firms for any delays on their part in rectifying the problems.

Breakdown/problem details of all the Depots are being obtained from the Regional Core Group Supervisors/members *every* fortnight. This data is again being manually entered in the Head Office Computers Department resulting in duplication of work besides wastage of lot of man hours.

To avoid duplication of work and to breakdown/problem data a comprehensive developed single level data entry, breakdown data can be entered at Regional information from Depots fortnightly. This file for software creates a each Region which should be (HARD'w'ARE folder). The file so created and imported into ORACLE tables at HO, which of Depotwise, Region-wise. Zone-wise. wise reports for both pending and solved problems.effectively maintain

software has been Using this software, level duly obtaining uploaded into APSWAN transmitted will facilitates generation Firm-wise and

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The software
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    1.Elimi 11nes Annuxure-A.
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following hardware for rs to rectify common
advantages hardware problems, for using the
software are given
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work.

Man Hours, ng

Consistency of data, ity of readymade

bove. all Regional Managers and Divisional to ensure that the information pertaining is updated and sent through APSWAN every

information at i ng a certifed hard, copy for

any time authentication

PROCEDURE FOR DATA ENTRY AND UPLOAD OF SYSTEM BREAKDOWN DETAILS.

This software is independent, and no Link to OLTAS. We can Port this software in the RMs office/DVMs (RMCOBOL PC version) or Regional/Divisional Headquarter depot. This Software can use the System Incharffe- -or Regional Core Group Supervisor. The data entry should be done as and when depot system down/problems occurred. The report file generate as follows.

"krmr0107.hwp"

Krmr is the Region name

1 is the 1^{st} fortnight.

2 is the 2nd fortnight.

7 is the month

hwp is the file extension(hardware problems)

The procedure as follows.

O1. Copy the following Master

CHIEF ENGINEER (IE & COMP.)

into /data directory,
a. h w b d d e P o

(D e P o t M a s t e r file)
b. hwbdrnst9999.isf (BD master file)

 $\ensuremath{\text{O2.CoPY}}$ the following cob files into /tPtobi/mis directory.

a. hwreg.cobb. hwregrpt.cobcobd. HW Report generationd. program)

c. hwbd.pm.cob (P!'j Report generation program) ..

03. The Regional Core group should data entry every fortnight

and upload • * .hWP, * .sup into APSWAN 1st and 15th every month without fail,

04. Hwregrpt.cob creatre hardwre problems statement automatically krmr0107.rpt and send to HO WITH attestation.

22-03-2004 Dy.CME(Sr.Mgr-IT)