

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

O/O the Managing Director,  
Mushirabad, Hyderabad-72,  
Dated: 27.11.2012.

No.ATM-II(Mgr-IT)/PPRLS(1)/2012-IT

To  
All The Regional Managers,  
APSRTC.

Sub :-TIMS Thermal Paper rolls: Certain problems in the utilization of Paper rolls - Action initiated - Reg.

S.No	Zone
1	Hyderabad Zone Depots
2	Karimnagar Zone Depots
3	Vijayawada Zone Depots
4	Vizianagaram Zone Depots
5	Warangal Zone Depots
6	Nellore Zone Depots

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In the recent past several complaints have been received from some of the units on TIM paper rolls quality and poor quality of printing. The details of the complaints are mentioned hereunder.

1. Poor quality of Paper
2. Paper roll Cores are Projected from the roll, causing improper fitting of rolls in the TIM.
3. Poor printing of characters on the paper rolls.
4. Formation of carbon over printer head due to dust formation on printer heads resulting in gear problem.

In order to rectify the above problems observed, the following measures have been taken while producing the paper rolls at printing press, Miyapur.

1. The length of the paper roll has been reduced from 20 meters to 18 meters.
2. The width of the roll has been reduced from 57mm to 56mm.
3. Series of meetings have been conducted with paper suppliers to improve the quality of jumbo rolls.
4. A strict quality check of each batch of rolls is being exercised.
5. Back ground printing text has been eliminated duly retaining logo and border bands with security features to improve visibility of character printing.
6. Packing the rolls in polythene covers to protect the rolls from moisture and dust is under examination.
7. To clean the carbon formation on the printer head it is suggested to clean the printer head with a liquid by name "Sheenlc" with cotton swab.

It is also observed that some of the TIM problems are due to poor quality of paper or defective TIM. Hence, it has been decided to form a review committee comprising the officers ,ATM-II(Mgr-IT), AWM(PP), and SO(BBW) to inspect the defective TIM rolls received back at BBU stores from the depots and analyze the reasons and suggest the remedies.

In this regard, it is decided to collect the existing defective paper rolls from all the Depots as one time measure. For through inspection by the above committee. Hence the Regional Managers are requested to arrange to collect the defective paper rolls of all Depots and send the same to SO: BBW/Miyapur directly as per the enclosed schedule along with one responsible supervisor i.e either Regional Core Group Supervisor or one of the system in-charge duly indicating the details of defects and batch particulars ( Batch particulars will be printed on cartons) in future send the defective rolls periodically to SO: BBW/Miyapur. Upon receiving the defective rolls the designated committee will meet periodically and review the defects and suggest the remedies for the improvement of the quality of rolls produced.

However it is opined that the TIM Roll quality related problems would come down dramstcally in future, with the remedies action already invoke.

Hence, as stated above, in future one sample of the defective TIM Roll in batch wise shall be sent to SO/BBW/MYP for inspection by the committee and to take corrective action.

  
EXECUTIVE DIRECTOR(E & IT)

Copy to: ED(O,MIS&AM), All EDs of Zones for information.  
Copy to: All DY.CTMs/DVMs/All Depct Managers for infmn. & necy.action.

P.T.O

SCHEDULE FOR SENDING THE NON-FUNCTIONAL PAPER ROLLS TO BBW STORES, MIYAPUR:

S.No	Zone	Date
1	Hyderabad Zone Depots	12-12-2012
2	Karimnagar Zone Depots	19-12-2012
3	Vijayawada Zone Depots	26-12-2012
4	Vizianagaram Zone Depots	31-12-2012
5	Kadapa Zone Depots	09-01-2013
6	Nellore Zone Depots	16-01-2013

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EXECUTIVE DIRECTOR (BIT)

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Copy for: All DY.CTAs/DWS/All Depot Managers for inform. & necessary action.