



**ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION**

O/o the VC & MD,  
Dt. 14.07.2023

No: ATM-I/e-POS(5)/2022

**To**  
**All District Public Transport Officers,**  
**APSRTC.**

**Sub: e-POS** – Instruction to educate crew regarding mis handling of e-POS machines -Reg.

Ref: JIR Lr. ATM-I/e-POS(2)/2022 dated: 24.04.2023.

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Corporation has taken decision to implement Unified Ticketing Solutions (UTS), an integrated solution for all the ticketing related applications. As part of the project, TIMs were replaced with advanced Android based e-POS Machines.

As on date 13761 e-POS machines were supplied across the Corporation for implementation of UTS in all the services of Corporation.

Till now 94 e-POS machines were damaged due to the mis handling of e-POS machines by our crew.

Vide reference (1) cited, instructions were given on fixing up the responsibility in case of damage of e-POS machine by the crew.

Recently in one depot, e-POS machine was burnt due to the wrong handling of e-POS machine by the crew, which indicates the need of creating awareness among crew immediately.

The pictures of burnt e-POS are enclosed in **Annexure-I**

Hence, in this regard it is advised to instruct all the field officers to educate the crew to handle e-POS machines carefully while on duty. It is also advised to exhibit burnt e-POS machine pictures in notice boards to create awareness among crew.

  
**Executive Director(A)**

Copy to ED(O), FA & CAO for favor of information.  
All ED(Zones) for favor of information.  
All DMs for information and necessary action.  
OSD with a request to appraise VC & MD Sir.



# Annexure -1

