

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

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No:M/864(1)/96-OPD(M) O/o the VC & MD, Musheerabad,
Hyderabad,

CIRCULAR NO.1 /2001-OPD(MARKETING) DATED 16.01.2001

Sub : Authorised Ticket Booking Agents in Twin cities -
Arranging to stop buses and allow Agents to issue
tickets to current booking passengers - Instruc-
tions issued - Reg.

I. Authorised Ticket Booking Agents have been appointed through Tender system at all the important places in twin cities with a view to issue tickets to the passengers both in advance booking and current booking.

The appointment of the Agents is aimed to strengthen our Ticketing network and also compete effectively with private buses.

II. The tenders have been finalised and the Agents have opened counters and commenced business at the following places :-

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|----------------------|-------------------------|
| 1. Alwal | 23. Shapurnagar |
| 2. Amserpet | 24. Shivam |
| 3. BHEL | 25. Sanatnagar (closed) |
| 4. BN Reddy Colony | 26. Tarnaka |
| 5. Chaitanyapuri | 27. Twins (Banjara) |
| 6. Hyderguda | 28. Vidyanagar |
| 7. Hayatnagar | 29. Balanagar |
| 8. Kukatpalli | 30. ECIL |
| 9. Kothapet | 31. Chandanagar |
| 10. LB Nagar | 32. Dilukhnagar |
| 11. Mehdipatnam | 33. Lakdikapul |
| 12. Madhapur | 34. Hubsuguda |
| 13. Moulali | 35. Vanasthalipuram |
| 14. Motinagar | 36. Ashoknagar |
| 15. Miyapur | 37. Rathifile (B/S) |
| 16. NGOs Colony | 38. I. S. Sadan |
| 17. Nerredmet X Rds. | 39. Malkajgiri |
| 18. Paradise | 40. Kachiguda |
| 19. Ramantapur | 41. Uppal Bus Terminus |
| 20. Secretariat | (shortly opening) |
| 21. SR Nagar | |
| 22. ASR Nagar | |

III. Time and again it is notified by ED, HZ and RM, RR to take action for extending services to various peripheral colonies based on demand and to ensure stopping of buses at all enroute points wherever Agents are functioning.

It is regretted to note that a plethora of complaints are pouring in about non-stoppage of buses at enroute Agent points resulting in Agent/Passenger dis-satisfaction.

IV It is also informed by the ED, HZ that some of the conductors are not allowing the Authorised Ticket Booking Agents to issue tickets to the current booking passengers on arrival of service buses at enroute Agency points, thereby defeating the purpose of appointing Agents.

V. Basing on the above experiences, the following guidelines are issued to be followed scrupulously by all operating Managers who are operating services to various peripheral colonies in Twin Cities :

1. ATM-II has to conduct demand survey and send the proposals to concerned RMs & DMs to extend services to the needy localities of Twin-Cities.
2. To ensure reporting of crew (conductor or driver in case of one man operation) at all enroute points manned by Authorised Ticket Booking Agents.
3. To allow Authorised Ticket Booking Agents to issue tickets to the current booking passengers also on arrival of the service.
4. To arrange to provide latest 141 cards (even bigger size) giving the instructions regarding stoppage of buses at all the Agent points, distances, fares etc.
5. To give correct route course, if required, responsible supervisors may be directed to follow the services for certain period. The assistance of RM,RR/ATM-II, MGBS may also be drawn with regard to following the route course.

The above instructions are to be followed scrupulously and any complaints received in future on the above matters will be viewed seriously and stringent action will be taken.

please acknowledge.


EXECUTIVE DIRECTOR(O)

To
All Depot Managers
A. P. S. R. T. C.

Copy to

- FA, CAO, all EDs of Zones, CA for information
- All RMs (except HCR) for information and necy action
- Dy CTM(O), Dy CTM (C), Dy CTM(P) of HQ for information.
- All Dy CTMs (M&C), Zones, all Dy CTMs (O) (except HCR) Regions for info & necy action.
- All Dy CAOs/AOs of all Zones & Regions for info & necy action.
- ATM-I, ATM-II (MGBS), ATM, HQ Enforcement Squad, Traffic Incharges of all Depots.