

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.T3/267(14)/2000-OPD-T Office of the VC & MD,
Mushirabad, Hyderabad

CIRCULAR NO. 7/2001-OPD-T, DATED: 29-01-2001.

SUB:-ROUTE LENGTHS: Survey of routes to arrive at correct route lengths-Issue of instructions.

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Several complaints have been received on the fixation of route length without conducting proper survey of routes.

It is also revealed during the review of routes identified for allotment to private entrepreneurs under hire scheme that the route lengths fixed on many routes are more than the actual length resulting in higher payment of amount for the kilometres not performed. In a few cases, less fares are being collected than the actual journey performed by passengers. Such practices are resulting in undue hardship to the fare-paying passenger causing deflection to competing cheaper modes; artificially deflating occupancy ratio; payment of incentives disjointed with performance, fixation of disproportionate running time etc.

During the road improvements, the roads have been made straight and by-pass roads have been laid at some places. As a result, the lengths of the routes have been shortened.

Further, the Committee on Public Undertakings has pointed out this item in the report submitted to the A.P.Legislature on 06-09-2000, with a recommendation to conduct route surveys at the earliest to assess the correct route lengths.

In order to give a finality to this issue, it is decided to get all the routes re-surveyed once again by the Depot Managers to determine correct lengths/distance of the routes. Speedo Metres shall be fitted to survey vehicles to record point to point distance and also to counter check zero error if any in the metre being fixed for survey.

The objective of this exercise is to set right the discrepancies, if any, in route lengths, pass on the fare benefit to the customer, fix correct running time based on actual distance traversed and to avert litigation in Consumer Forums etc., on this ground.

The Depot Managers are therefore directed to arrange to get all the routes in the Depot re-surveyed by 31-03-2001, assess the correct route length and revise fares and running time accordingly in consultation with the RMs/Dy.CTMs concerned.

Regional Managers/Dy.Chief Traffic Managers of Regions are advised to monitor this issue in all the Depots under their jurisdiction. In case of Inter-Regional routes, the Dy.CTMs(M&C) of Zones concerned shall take up the task and arrive at correct route lengths. Details of such corrected route lengths/running time/fare etc., be notified to all the concerned duly marking a copy to CTM(O) for information. This exercise should also be completed by 31-03-2001.

A consolidated report on this exercise Depot-wise in the Regions be given to the Executive Director (Operations) by 15-04-2001 in the enclosed proforma.

Encl: As above.

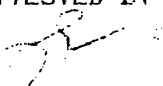
Sd/- R.P.SINGH, IPS.,
VICE-CHAIRMAN &
MANAGING DIRECTOR.

To

All Executive Directors of Zones.
All Regional Managers.
All Depot Managers.

Copy to: All other Officers of Corporation for information.

ATTESTED BY


(C.PANDURANGA MURTHY)
CHIEF TRAFFIC MANAGER (OPERATIONS).

ENCLOSURE TO CIRCULAR NO.7/2001-OPD-T. DT.29-01-2001

RECORD OF ROUTE LENGTHS OF _____ REGION

REGION	DEPOT	ROUTE	TYPE OF ROAD (*)	ROUTE LENGTH PRIOR TO SURVEY (KMS)	ROUTE LENGTH AFTER SURVEY (KMS)	VARIANCE OF ROUTE LENGTH (KMS)
(1)	(2)	(3)	(4)	(5)	(6)	(7)

FARE CORRECTION CARRIED OUT WITH EFFECT FROM	RUNNING TIME		REMARKS (**)
	BEFORE	AFTER	
(8)	(9)	(10)	(11)

NOTE: (*) Please specify the type of road whether multi-lane BT, single-lane BT, metal, morrum, katcha/fair weather road etc.

(**) Please specify whether National Highway, State Highway, R & B, Panchayat Road.