

Andhra Pradesh State Road Transport Corporation

No.P9/664(1)/2009-OPD(P)



Corporate Office,
Operations (Plg) Department,
Musheerabad, Hyderabad-624.

CIRCULAR NO.07 / 2010-OPD(P), DT.02.02.2010.

Sub: **RESERVATIONS** - Reservation of seats in buses for exclusive occupation by the Senior Citizens and Physically Disabled persons - Reservation of 3 seats for Senior Citizens in all the buses of the Corporation - Instructions issued - Reg.

Ref: This Office Circular No.30/2001-OPD(P), Dt.13.07.2001.

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Instructions were issued vide Circular under reference to reserve Two seats for Senior Citizens and One seat for Physically Disabled persons in our buses and to earmark these seats for easy identification.

Corporation is receiving several representations from Senior Citizens to increase the quota of seats reserved for them from Two to Four, since the present quota of two seats reserved for them are insufficient and they are unable to travel by standing for longer period.

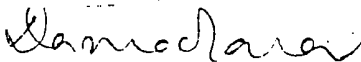
The matter has been examined **and the competent authority ordered to increase the seats reserved for Senior Citizens from two to three** and the following instructions are issued for compliance by all the Depot Managers.

- i) **The first row left side seat (Window) in City Ordinary/M.Exp./M. Deluxe has been reserved for Physically Disabled persons and the other seat besides the PHC seat will now be earmarked to the Senior Citizens.**
- ii) The two Seater behind the **left side first row** be allotted and earmarked to Senior Citizens only.
- iii) In some of the City buses there is also one single seat provided besides the driver, which seat is allotted for lady passenger (wherever available).
- iv) In District type services the following seats shall be earmarked for occupation of MLAs/MPs/MLCs, Senior Citizens and Physically challenged persons.

Type of Bus	RESERVED SEAT NUMBERS		
	MLAs / MPs / MLCs	SENIOR CITIZENS	PHCs
Pallevelugu	17,18,22,23	11,12,13	4,5
Express	12,13,17,18	9,10,11	7
Deluxe	9,10,13,14	5,7,8	6
Super Luxury	9,10,13,14	5,7,8	6
Meghdoot	9,10,13,14	5,6	
Garuda	9,10,13,14	7,8	

- v) If the reserved seats are not occupied by PHCs and Senior Citizens in City buses, these seats shall be occupied by women passengers only and the **same should be printed on the side body panel of the bus, above the reserved seats.**
- vi) **The seat reserved for PHCs be painted in GREEN COLOUR and the three seats reserved for Senior Citizens be painted in WHITE COLOUR for easy identification and for occupation of PHCs and Senior Citizens respectively.**
- vii) A slogan "**VRUDHULAKU CHEYUTHA NIVVANDI**" be painted in all the buses of the Corporation to extend helping hand to the Senior Citizens.
- viii) The crew shall be instructed strictly to honor the Senior Citizens and Physically Handicapped persons while boarding and alighting the bus at the Bus Stops and while occupying the seats meant for them in all types of services.
- ix) **If the seats meant for Senior Citizens / PHCs are already occupied by others and arguing with them, the conductor shall pursue to vacate them duly paving the way for Senior Citizens / PHCs to occupy these seats.**
- x) Any complaints against operating crew from the Senior Citizens and Physically Handicapped persons for any disrespect, it shall be viewed seriously and action be taken against the warranted.

A report of compliance as having earmarked seats in all the buses in their Units be submitted to this Office by **20.02.2010**.


EXECUTIVE DIRECTOR
(OPERATIONS & MIS)

To
All Depot Managers,
A. P. S. R. T. C.

CC to : All EDs in Zones for information.
 CC to: All RMs for infmn. & n/action.
 CC to : CE (IT) for information with a request **to reserve one seat for PHCs & three seats for Senior Citizens** as mentioned above through OPRS and at all the computerized reservation counters. If the seats reserved are not sold to the Sr.Citizens & PHCs, the same shall be released for current booking just before the departure of Special type services so as to facilitate the conductors / TMS drivers to sell those seats for general commuters.

CC to : All Dy.CTMs for infmn. & n/action.
 CC to : All ATMs / In-charges, All Squads for infmn.