

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No. P9/294(7)/99 OPD(P)

Corporate Office,  
Operations (Plg) Department,  
Musheerabad, Hyderabad-20.

CIRCULAR NO.09/99 OPD(P), Dt. 24-02-1999.

Sub:- BUS PASSES - Issue of concessional bus passes and reservation of seats to the disabled in APSRTC services - Instructions re-iterated - Regarding.

Ref:- 1) Circular No.12/90 OPD-C, dt.15-3-'90.  
2) Circular No.25/97 OPD-P, dt.17-10-'97.  
3) Circular No.30/98 OPD-P, dt.18-7-'98.

1. During " Dial Your Chief Minister's Programme " on 15-02-'99, it was complained that the passes issued to the Disabled persons are not being honoured by the Conductors in buses and they are being made to pay the fares. It was also complained that reservation of seats in buses to Disabled is not being followed causing much inconvenience to them.
2. In view of the above, the instructions existing earlier are re-iterated for strict implementation by all the Depot Managers.
  - i) The two seats reserved for exclusive occupation by Physically disabled persons at the left side row of the entrance door in Express and Ordinary buses be invariably painted as " RESERVED FOR PHYSICALLY DISABLED " for easy identification. The seat numbers so reserved in different types and makes of services are given here-under once again for ready reference.

MAKE	ORDINARY	EXPRESS
ASHOK LEYLAND	4 & 5	7 & 8
TATA	14 & 15	12 & 13

- ii) The crew of the services be given instructions to honour the concessional bus passes held by the physically disabled persons to travel by the buses and to see that the seats earmarked to the disabled persons are occupied by them only.
3. All the Depot Managers are therefore directed to ensure implementation of the above instructions in true spirit and see that complaints in this regard are avoided in future.
4. A report of compliance on the action taken be submitted by C5-03-1999.
5. Please acknowledge receipt.

To  
All Depot Managers,  
A.P., S.R.T.C.

*TE Prasad*  
EXECUTIVE DIRECTOR (O)

Copy to: All EDs in Zones/RMs for infmn. & n/action.  
Copy to: All Dy.CTMs in Zones & Regions for infmn. & n/a.