

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No. M/801(1)/09-OPD (MKTG)

OFFICE OF THE VC & MD
MUSHEERABAD: HYDERABAD

CIRCULAR NO. 12/2009-OPD (MARKETING); DATE: 24.04.2009

SUB: e-TICKETING: Introduction of e-TICKETING – Certain guidelines communicated – Reg.

e-Governance is the order of the day. APSRTC has always been catching up with the latest technological innovations. As another big leap in this direction, the Corporation is going to proudly present e-Ticketing facility to all its patrons. Through this system, anyone can book APSRTC tickets from anywhere in the world by simply clicking the mouse.

e-Ticketing service is going to be launched very soon and the customers shall be able to book their tickets from their homes/offices using their credit cards and print out the tickets. Educating the personnel takes priority with the introduction of new systems with anticipation of wide spread usage. Hence all RMs shall ensure to educate the field personnel including officers, supervisors and especially the crew regarding this new system and its features. The model of e-Ticket is enclosed here with.

The following are certain guidelines with regard to establishing the authenticity of the e-TICKET and it must be ensured that:

Features:

- The ticket would be printed by the Passengers at their end on a plain paper.
- Every ticket is given a unique type number called Ticket number.
- The Ticket number will be printed prominently on the first quarter of the Ticket.
- The same Ticket number appears on the way bill.
- This has to be cross- checked by the dispatch supervisor/ Crew.

- Along with Ticket number, the date and time of issue of the ticket, service details like date and time of the journey, Origin-Destination of the service, service number, place of boarding, number of passengers, type of service, details of concession shall be printed on the ticket.
- The next set of information on the e-Ticket will be the passenger details such as name, age and sex of the passengers and **also the ID card details in case of e-Ticket.**
- **Any type of Photo Identity Card can be used for establishing the authenticity of the identity of any of the persons traveling. The number of such Identity card should be filled in the relevant column while booking the e-Ticket and the same photo identity card should compulsorily be carried by the passenger while performing the journey.**
- The next space on the ticket will have the details of the fare, followed by the terms and conditions.

Hence all the RMs are advised to take personnel attention in this regard to thoroughly educate the Field Officers, supervisors, especially bus station supervisors and the crew regarding the e-Ticketing and the verification system of the e-tickets.

Samodara
EXECUTIVE DIRECTOR (O&MIS) 24/4/09

To
All Regional Managers

Copy to Dir (V&S), all EDs for favour of information.

Copy to All HODs for favour of information.

Copy to CCM for information and necessary action to instruct all Incharges of squads under his control.

Copy to All Dy.CTMs, DMs, ATMs of all Bus stations & Traffic Incharges for necessary action.

Copy to ATM (HES), All Incharges of HES, ZES, VES, RES for necessary action.



ఆంధ్రప్రదేశ్ రాష్ట్ర రోడ్డు రవాణా సంస్థ
Andhra Pradesh State Road Transport Corporation



E-Ticket/Reservation Voucher

Ticket Number: 8602 Date of Journey: 10/12/2008
Service Code/Name: 1025/HYDVJA Service Category: GARUDA
From Place: HYDERABAD To Place: VIJAYAWADA
Pickup Point: MAHATHMA GANDHI BUS STATION Time of Departure: 08:00 Hrs.
Platform Number : 3
No. of Seats : 1 (Adults=1 ; Children=0)

Seat No/s : 8

Passenger Information

Name	Age	Adult/Child	Gender
sreekanth	22	Adult	Male

ID Card Type : Passport

ID Card Number : AV1234

Fare Details

Basic Fare:	1200.00	Reservation Fee:	10.00
Toll Fee	0.00	Service Fee:	0.00
Concessions:	0.00	Discounts:	0.00

Total Fare: 1210.00

Important

- The seat(s) booked under this ticket is/are not transferable.
- This e-ticket is valid only for the seat number and bus service specified herein.
- This e-ticket has to be carried by the passenger during the journey along with an original photo ID Card of the passenger whose name appears above.
- Please keep the ticket safely till the end of the journey.
- Please show the ticket at the time of checking.
- Corporation reserves the rights to change/cancel the service category.

Booked By: sreekanth(sreekanth) Printed On: 05/12/2008 At: 11:24:57