

ANDHRA PRADESH STATE
ROAD TRANSPORT CORPORATION

36

No.T3/287(15)/2000-OPD-T

Office of the VC & MD,
Mushirabad, Hyderabad.

CIRCULAR NO.14/2000-OPD-T, DATED: 29-05-2000.

SUB:-OPERATIONS: Issue of tickets to the passengers as soon as they occupy seats in buses.

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Several complaints are being received that the Conductors are not issuing tickets to the passengers at the terminals as soon as they occupy seats in the buses till the departure or in many cases while on run on leaving the terminal.

The crew of the bus are habituated to go for tea after reaching the destination of terminal point in each trip without adhering to the schedule timings and using the terminal time given for completion of ticket issues before departure. This gap in boarding and issual of tickets is resulting in passengers switching on to other modes of transport such as steering Autos, Jeeps, Vans etc. Ready availability of these modes of transport coupled with delay in the departure of the bus, non-availability of crew and absence of proper information is inducing passenger to take to this recourse.

To retrieve this situation, Regional Managers are directed that necessary instructions be given to the Depot Managers and Supervisors to ensure that conductors issue tickets to the passengers as soon as they enter into the bus and avoid wasting of time at hotels or pan shops. The Conductors must be given strict instructions not to leave the buses after reaching terminal point except at the place where tea time is given in the schedule. At all other control points where there is a control chart to sign, the driver shall attend to this, give the details and sign.

Necessary instructions may also be given to the Controllers working at Bus Stations and terminal points to ensure adherance and compliance of the above instructions.


The Checking Officials of the Squads be instructed to check a few buses randomly at terminals and book cases against erring crew in case of violation or deviation of instructions in the initial stages to inculcate new system.

A stitch in time saves nine.

Continued..2

Mild action like admonishing initially is suggested till the new system is established duly explaining the long run objectives

Please acknowledge.


EXECUTIVE DIRECTOR
(OPERATIONS).

To

All Executive Directors of Zones.
All Regional Managers.
All Depot Managers.

COPY TO:

ED(E), ED(A), ED(MIS), Secretary to Corporation, F.A.,
C.A.O., and Director (V & S) for information.

All HODs for information.

All Dy.CTMs in Zones/Regions for infmn. & n/action.

Dy.CTM(P), Dy.CTM(M) & Dy.CTM(C) for information.

All Asst.Traffic Managers of Bus Stations and Station
Managers for information & necessary action.

ATM/HES for information & necessary action.