

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.C5/437(152)/2006-OPD(C)

Corporate Office,
Operations (Commercial) Department,
Mushirabad, Hyderabad – 20.

Circular No.19/2006-OPD(C), Dt.11.7.2006

Sub:- LICENSING – Un authorized stoppage of buses at way side Hotels / Dhabas for Tea, Tiffin and Meals - reiteration of instructions – Reg.

Ref : This Office Cir.No.95/2003-OPD(C), dt.9.12.2003.

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Instructions were issued vide the Circular cited to the field Managers to instruct the operating staff not to stop buses at un-authorized places like way side Hotels / Dhabas etc., for taking Tea, Tiffin and Meals and to initiate severe disciplinary action against the erring crew to avoid recurrence of such practice, and also to deter the other operating staff from committing such operational irregularity.

In spite of issuing specific instructions, complaints are still being received in this Office from the licensees of Canteens / Fast Food centers at Bus Stations, and also from the travelling public on stopping of Buses at way side Hotels / Dhabas etc., forcing the passengers to ease themselves on the road side, take un-hygienic food and causing loss of business to the licensees of Canteens / Fast Food centres at enroute Bus Stations, thus resulting in premature closure of business.

You are aware that Corporation has provided clean urinals for men and women at all Bus Stations, letout Canteens / Fast Food centers / Tea and Tiffin stalls at various Bus Stations, and realizing substantial amounts towards licence fee. Non-stoppage of buses at Bus Stations results in loss of business to these commercial establishments, and it ultimately leads to premature closure of business by the licensees.

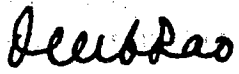
The following instructions are therefore reiterated for strict compliance:

1. The practice of stopping Buses at un-authorized places like, way side Hotels / Dhabas, Restaurants shall be stopped forthwith.
2. Strict instructions shall be issued to operating staff not to stop buses at un-authorized places for Tea, Tiffin and Meals. Where the buses should be stopped should be clearly mentioned in the MTD-141 itself.
3. Suitable disciplinary action shall be initiated against the erring crew to instill fear amongst them, and to deter them from resorting to the same irregularity in future.
4. Instructions to this effect shall be incorporated in MTD-141 Cards of all long distance services.

5. It shall be ensured that the licensees of Canteens, Fast Food centers, Tea, Tiffin centers in Bus Stations supply eatables / food items to the travelling public in hygienic condition at locally prevailing market rates **without giving scope for complaints either on charging of higher rates or on supply of food items / eatables in un-hygenic / unclean atmosphere.**
6. It shall be our endeavor to maintain operational discipline by stopping the Buses only at authorized place ie., Bus Stations, where people gather to board our buses.
7. The Field Managers shall exercise jurisdictional control to prevent stopping of buses for refreshments at un-authorized places under their jurisdiction.
8. If there are any non-functional Bus Stations (ie., closed), alternate arrangements should be made for stopping the Buses for Tea, Tiffin and Meals etc., at nearby Bus Stations, where Canteen is available, by issuing specific instructions to the crew.

Deviation of any of the above instructions will be viewed seriously.

Please acknowledge.


**VICE CHAIRMAN &
MANAGING DIRECTOR**

To
All Regional Managers,
A.P.S.R.T.C.

- Copy to :
1. All EDs of Zones for information.
 2. All DVMs & DMs for information & necessary action.
 3. ATMs of Bus Stations for information & necessary action.
 4. Copy to ATM/HES for information & necessary action.
 5. Copy to In charges of all Head Quarters, Zonal, Regional and Vigilance Squads for information & necessary action.