



ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.N/793(1)/2016-OPD (M)

O/o the VC & MD,
RTC House, VJA.

CIRCULAR NO. 28/2016-OPD (M) Dated: 21.10.2016.

Sub: Passenger Information System (PIS) Fee: Collection of Passenger Information System (PIS) Fee from passengers of all special type of services not covered under OPRS- issue of instructions- Reg.

Ref: Cir.No:16/2015-OPD (M) Dated: 11.12.2015.

As per the guide lines issued from Circular under reference cited above, "Passenger Information System (PIS) Fee" @ 1.00 per passenger per journey for the tickets purchased for all bus services covered under OPRS through any window like E-booking, OPRS counters at Bus stations, ATB agents, web portals of B2C franchisees, TIM's & conductor's tray shall be collected from the passengers (both from adult & child) w.e.f.15.12.2015. Purpose of levying this fee is to meet part of the expenditure incurred towards providing certain passenger friendly measure like sending service driver's mobile number through SMS to passengers who purchase ticket through OPRS, expected time of arrival through VT& PIS etc.,

Through the above arrangement PIS Fee is being collected from passengers of special type services covered under OPRS only. Now the corporation is going to launch vehicle tracking and passenger information system for remaining services (i.e., non OPRS services) also shortly. Mobile app is already provided to permit passengers to track their bus service of interest. Several travelling public are complaining that APSRTC is charging Rs.1. extra when they travel by OPRS services than non OPRS services for travel of same distance (especially commuters of nonstop services make such comparison).

With an objective of avoiding fare disparity as mentioned above and also to realize additional revenue to lessen the burden of providing IT related facilities like extended scope of VT & PIS, display of PIS, ITIMS etc., it has been decided to collect Rs.1 /- per passenger towards "Passenger Information System (PIS) Fee" for travel made by all special type services not covered under OPRS. This fee shall be applicable for adult as well as child passengers. These instructions will come into force w.e.f.23.10.2016. This has approval from competent authority.


Executive Director (O & M) 21/10/16

- ✓ Copy to: ED (E&IT), ED (M&C) and CAO for favor of information. ✓
- ✓ Copy to: All ED (Zone)s for favor of information. ✓
- ✓ Copy to: CE (IT) for necessary software modifications. ✓
- ✓ Copy to: All HODs for information. ✓
- ✓ Copy to: All RMs for information. ✓ (4)
- ✓ Copy to: All Dy CTMs, Dy CTM (M)/Zones, Dy CAO/AOs and Dy CME (COMP I & II) for Information & necessary action. ✓
- ✓ Copy to: All Dy CTM/ATMs of bus station, all bus station managers & All Traffic Incharges for information & necessary action. ✓
- ✓ Copy to: RAO/HO for information. ✓
- ✓ Copy to: All principals, TA & All ZSTCs for information. ✓
- ✓ Copy to: All DMs for information and necessary action. ✓

Dy CPM (2)

Despatched on
25.10.2016