Corporate Office, Operations (PLG) Department, Mushirabad, Hyderabad-20. Date: 11.10.2000.

No.P9/294(63)/97-OPD(P)

To All Regional Managers, A. P. S. R. T. C.

CIRCULAR No.32/2000-CPD(P), Dt.11-10-2000

Sub: BUS PASSES - Issue of bus passes to the Freedom Fighters - Loss of bus passes by the holders and issue of duplicate/triplicate card on collection of fee - Instructions reiterated - Reg.

Ref: 1) This Office Circular No.52/94-OPD(P), dt.30.09.94.

- 2) This Office letter No.even.dated 29.10.99 addressed to the RM/SRD and copied to all RMs.
- 3) This Office letter Ng.even,dated 26.02.2000 addressed to RM/KMM and copied to all RMs.
- 4) Representations of the General Secretary, A.P. Freedom Fighter's Organisation, dt.17th & 18th September 2000.

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Attention is invited to this Office Circular 1st cited, wherein instructions were issued vide para 4 of the Annexure 'A' that "in case of loss of the Identity-cum-Free Travel bus pass by the Freedom Fighter, the matter is to be reported by him/her to the nearest police station, duly lodging a written complaint. On receipt of the certification from the police authorities, the Regional Manager concerned shall issue a fresh bus pass on collection of Rs.25/- duly indicating as Duplicate".

It was also restanated vide letter under reference 2nd cited that in the event of loss of bus pass 2nd time by the Freedom Fighters, a Triplicate bus pass may also be issued, duly following the procedure adopted for issue of duplicate bus pass. It was also directed that no fee need be collected for replacement of passes, subject to surrender of old passes.

But, complaints are still received in this Office stating that the Freedom Fighters are experiencing much difficulty in obtaining the duplicate or triplicate bus passes, as most of them are losing their passes in the course of journeys due to old age. It is therefore represented to issue as and when they report loss of passes already held by them.

The matter has been therefore examined. Considering the facts, it is decided to issue bus passes to the Freedom Fighters who report loss of passes already held by them without restricting the number of times the loss of pass occurred, subject to the conditions such as producing certification from the police authorities.

All the Regional Managers are therefore requested to issue 'Duplicate' passes to the intending Freedom Fighters on reporting loss of passes already issued to them, subject to fulfilling the conditions prescribed and avoid complaints.

Please acknowledge receipt.

EXECUTIVE DIRECTOR (OPERATIONS)

CC to: All EDs in Zones for information.

CC to: All Dy.CTMs/Dy.CADs in all Zones/Regions

for infmn. & n/action.

CC to: All DMs/ATMs for information.