

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.T3/287(15)/2001-OPD-T

Office of the VC & MD,
Mushirabad, Hyderabad.CIRCULAR NO. 38/2001-OPD-T, DATED: 03-09-2001.

SUB:--OPERATIONS: Suggestions/Observations during the meeting of Board of Directors held on 27-07-2001 regarding bus travel of EDs/RMs.

REF:- 1. U.O.Note No.B111/521(15)/2001-BS, Dated 2nd August-2001.

2. Circular No.11/1989-FD, Dt.20-06-1989.

3. Circular No.26/90-OPD-T, Dt.28-06-1990.

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During the meeting of the Board of Directors held on 27-07-2001, Sri Y.Subbarayudu, Board Director has suggested that all EDs/RMs should travel in our buses atleast once in a month, so that they can elicit the views/suggestions of the travelling public.

On the suggestion of Board Director, VC & MD has directed that EDs/RMs should travel by bus atleast once in a month keeping in view the following objectives:

1. Elicit opinions of travelling public on the quality of service and the reasons for low patronage.
2. Identify the factors contributing for growth in illicit operations of particular sector to take corrective action.
3. Redress the complaints/representations of public representatives basing on the first hand information gathered during the route observation.

The bus travel can also be utilised to inspect/visit bus stations within the jurisdiction of ED/RM to have a surprise check with regard to management of canteens/stalls; cleanliness of premises, punctuality and adequacy of services.

Instructions are in vogue vide Circular 2nd cited that Managers in the ordinary course should travel by train when the distance is over 300 kms., and by Hi-tech/Luxury buses if the travel is less than 300 Kms.

Vide circular 3rd cited, instructions are also in vogue that Divisional Managers should undertake bus journey of atleast 600 kms., in a month with an element of surprise check and for carrying out inspection of Depots/Bus Stations. The journey should cover low paying routes to find out reasons for the poor performance and take measures for their improvement.

The bus travel by EDs/RMs/DVMs would facilitate to gain first hand knowledge with regard to the traffic potential at various stages on the route, the road

condition, running time given, whether the speed limit is adequate to maintain the punctuality and the driving habits of the Drivers and also Conductors of the buses. Corrective action may be taken basing on the personal observation.

All EDs of Zones, RMs and DVMs are therefore advised to travel by bus as suggested. Controlling Officers may ensure compliance of instructions.

(Signature)
EXECUTIVE DIRECTOR
(OPERATIONS).

To

- All Executive Directors of Zones.
 - All Regional Managers.
 - All Divisional Managers.
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Copy to: All EDs/HODs in Corporate Office for inform.
Copy to: Secy.to VC & MD for information.