

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

Office of the VC & MD  
Mushirabad, Hyderabad

No:CE/242(80)/2000-OPD(C)

CIRCULAR NO.39/2000-OPD(C): DATED:17-11-2000

Sub:LICENCES: Licencing of Stalls/Shops in  
Bus Stations - Collection of excess Charges  
by the licensees - Action to be taken -  
Regarding.

Ref:Circular No. 64/98-OPD(C):Dated:8.12.1998.

Corporation has been constructing Bus Stations  
providing Canteens and Stalls towards passenger amenities.

The Stalls/Shops are being allotted to business  
people through Public tenders for running business in the  
Stalls i.e., Soda Stall, Cool Drinks Stall, Bakery, Fruits  
etc.

The licensees have to sell the products at M.R.P.  
notified on the product or at prevailing market rates de-  
pending upon the type of product being sold.

But, complaints are being received, that the  
licensees are exploiting the customers by charging higher  
rates than the prescribed MRP / prevailing market rates.  
This is attracting severe public criticism. Hon'ble Trans-  
port Minister inspected the Mahatma Gandhi Bus Station on  
19.10.2000 and it was observed that the licensees had been  
collecting exorbitant rates for the products being sold in  
the stalls. This issue was published in press, tarnishing  
the image of Corporation. Repetition of such incidents will  
definitely have a negative impact on our Organization.

In order to ensure that the items in the Stalls  
are sold only at MRP/Local market rates, you are advised to  
strictly adhere to the following.

- 1) Price lists of important items available in  
the Stalls shall be displayed by the licensees  
on a board at conspicuous places in the Stalls.
- 2) The prices of the products shall not be more than  
the MRP/prevaling local market rates.
- 3) The licensee shall maintain a suggestion /  
Complaint Book and it shall be made available  
to the customers/inspecting Officials, on demand.
- 4) A Board shall be exhibited at prominent places in  
Bus Stations with inscription in Telugu.

"ప్రయాణీకులు బస్ స్టాండులలో పస్తువులు కొనుసేప్పుడు,

యం.ఆర్.పి.(M.R.P)/నిర్దేశించిన ధరల ప్రకారమే కొనవలెను.

ఎవరయినా ఎక్కువ ధరకొనినట్లైతే, సైడ్ను మేనేజరుకు ఫిర్యాదు చేయవలెను."


If the licenses are found charging excess, heavy fines may be imposed to discourage occurrence of such acts.

The Depot Managers shall ensure that the licensees confine their business activity within the space/area allotted to them instead of encroaching on to the Platforms causing obstructions to the free movement of the public.

The licensees shall not be allowed to sell unauthorised items in the Stalls allotted to them. In other words, the licensees shall be allowed to sell only those items which are mentioned/recorded in the deed of licence.

Please note that hereinafter frequent inspection of Bus Stations will be conducted, and if the licensees are found charging more than MRP/Prevailing market rates, the matter will be viewed seriously.

Please acknowledge.

  
VICE CHAIRMAN &  
MANAGING DIRECTOR

To  
All Depot Managers,  
A. P. S. R. T. C.

Copy to All Executive Directors of Zones for information.

Copy to All Regional Managers for information and necessary action.

Copy to ATMs of MGBS, JBS, VJA, TPT, KRNL & VSP Bus Stations for information and necessary action.