No. T3/287(19)/99-OPD-T

Office of the VC & MD, Musheerabad, Hyderabad.

CIRCULAR NO.43/99-OPD-T, DATED 19-08-1999

SUB:-CREW UTILISATION: Under utilisation of crew in the Corporation - Remedial action for improving the average duty hours and productivity in terms of kilometres - Reg.

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During EDs/HODs meeting it was focuseed by the Chief Traffic Manager (R&D) that there are about 47,826 under utilised crew duty hours in the Corporation as per the recent survey and data collected.

The projections of the CTM (R&D) is enclosed for your reference. It is time that we review the duty hours and take all possible measures aiming at obtaining eight hours duty a day from crew as permitted by the statute.

- 1. SINGLE CREW DUTIES: In each Depot there are a number of low density routes operated with thin trave! during early morning and late hours of the day which should be identified and the schedule corrected to fit into a single crew schedule. The Depot Manager has to invariably obtain the approval of the schedule and sanction of the competent authority for payment of overtime, whenever required.
- 2. CREW UTILISATION IN NIGHT SERVICES: The duties for night services shall be designed in such a way that the crew duty hours are not less than 6.40 hours., as already communicated vide Circular No.30/94-OPD(T), dated 09-06-94. During the Brain Storming Session conducted on 23rd and 24th July. 1999 one group has suggested to revive the old system of deploying Drivers from the nearest Depot enroute. This may be one of the alternatives to increase the crew duty hours and productivity for special type long distance night services. In order to examine the feasibility of such crew change overs, it is necessary to review the crew links of the special type services with low crew productivity in each Region, suggest alternatives and work out modalities to implement them.
- REVIEW OF LONG DISTANCE/INTER-STATE SERVICES: It is observed that crew utilisation on most of the long distance/inter-state services is low and that if only it is realistically worked out these services would post negative margins. Therefore, duties, of crew on these services be reviewed critically in this light and corrective action taken.



- 4. RUNNING TIME: There is an overall improvement of the roads, as an amount of Rs.3800.00 crores is spent by the Government in the recent times for improvement of roads which has to be taken advantage of by pruning running time wherever possible.
- 5. CONSTITUTION OF COMMITTES AT REGIONAL AND ZONAL LEVELS: In the wake of suggested revamping of the total operations, it is decided that the committee constituted at Regional level will be hereafter called "Schedule Cell". The Dy.Chief Traffic Manager of the Region will head and lead the committee, to review, take all possible measures for improving the route-wise performance, crew productivity, rationalise services etc., and institutionalise close monitoring mechanism.

The Depot Managers in the Region should not change or alter the schedules without the approval of the Regional Schedule Cell.

At Zonai level the "Schedule Cell" shall be constituted with Dy. Chief Traffic Manager (M&C) as the head to review and take all possible steps for streamlining the schedules of inter Region operations within the Zone and to keep watch on the performance of special type services, Regional traffic parameters etc.

Regional Managers should not introduce any new service or alter any inter-regional schedule without the approval of Zonal Schedule Cell. Introduction of any new service or extension shall be done only with the approval of the concerned Schedule Cell.

In a similar way, a central Schedule Cell shall be constituted at Head Office headed by Chief Traffic Manager(0) for streamlining the inter Zonai operation of services.

The respective Schedule Cells shall have to meet atleast once in a month invariably on fixed dates to review the low performing routes and such other matters which need attention.

6. CONFIDENCE BUILDING MEASURES: It is imperative on our part to interact and impress upon the union representatives the need for improving the crew producitivity in view of high personnel cost (which is presently 42% of total cost) and the present competetive environment. Unless we all put our shoulders to the wheel, it may be difficult to pull out of red and sustain the organisation.



In this direction, as a first step, it is advised to make a thorough analysis of operations of the Regions with regard to crew utilisation, design a viable schedule, chalk out a detailed plan of action for improvement and submit a report on the ensuing status on each one of the items broached and results achieved by 5th October 1989 (a proforma is enclosed). Since it is a continuous exercise, the Region-wise report on action and latest status be sent in the name cover of Executive Director (Operations) before 10th of every month from November 1989 onwards positively.

Enci: As above.

VICE-CHAIRMAN & MANAGING DIRECTOR.

To

- All Executive Directors of Zones.
- All Regional Managers.
- All Depot Managers.

COPY TG:

ED(A). ED(E), FA, CAO & All HDDs for information. All DY.CTMs in Zones & Regions for infmn. & n/action. Dy.CTM(P). Dy.CTM(C), Dy.CTM(M) for information. Training Officer/HC for inclusion in Monthly Index.



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STATEMENT SHOWING CREW PRODUCTIVITY ____ REGION FOR THE MONTH OF SINGLE CREW DUTIES BEFORE REVISION NO. OF SINGLE CREW DUTIES AVERAGE V.U. $(1) \qquad (2)$ SINGLE CREW DUTIES AFTER REVISION NO. OF SINGLE AVERAGE V.U. SCH.O. T NO. OF CREW SAVED CREW DUTIES (5) (6) (7) $(\tilde{4})$ NO. OF CREW DUTIES (SPL. TYPE SERVICES) BEFORE REVISION Below 5 5 to 6 6 to 7 7 to 8 Above 8 hours hours hours hours (8) (9) (10) (11) (12)(a) Night Services --Intra-State --Inter-State (b) Day Services -- Intra-State --Inter-State NO. OF CREW DUTIES (SPL. TYPE SERVICES) AFTER REVISION Below 5, 5 to 6 6 to 7 7 to 8 Above 8 hours hours hours hours (13) (14) (15) (16) (17) (a) Night Services --- Intra-State --Inter-State (b) Day Services --Intra-State -- Inter-State. NO. OF SERVICES NO. OF SERVICES FOR WHICH DOUBLE WITH DOUBLE DRIVERS DRIVER SYSTEM IS ELIMINATED (19) NO.OF DRIVERS WHETHER SCH. IF SO, A IF NOT, SAVED ON ELI- CELL HAS BEEN BRIEF NOTE REASONS MINATION OF CONSTITUTED ON ACTION THERE ON DIDRIVER SYSTEM TAKEN

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