ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.C5/243(207)/2003-OPD(C).



Corporate Office, Operations (Commercial) Department, Mushirabad: Hyderabad - 500 020.

CIRCULAR No. 73/2003-OPD(C), Dated: 30-09-2003.

Sub:- LICENSING - Licensing of Canteens, Stalls/Shops, Cycle/Scooter Stands in Bus Stations and Premises of the Corporation - Selling of articles/items at higher rates than MRP or Prevailing Local Market Rates - Instructions on action to be taken - Regarding.

- Circular No.64/98-OPD(C), Dated: 05-12-1998.
- 2. Circular No.39/2000-OPD(C), Dated: 17-11-2000.
- 3. Circular No.45/2001-OPD(C), Dated: 13-09-2001.
- 4. Circular No.63/2002-OPD(C), Dated: 21-09-2002.
- 5. Circular No.36/2003-OPD(C), Dated: 26-05-2003:

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Instructions were issued time and again vide circulars cited to ensure that the licensees of Canteens, Stalls/Shops, Cycle/Scooter Stands etc., at Bus Stations and premises of the Corporation do not collect excess amount than the Maximum Retail Price (MRP) indicated on the products for packed items or locally prevailing market rates/charges in case of other products/ service.

Specific instructions were communicated vide circular 4th cited that "if any licensee is found charging excess amount than MRP/locally prevailing market rates/ specified rates, penalty shall be imposed upto a maximum of Rs.1,000/- on each occasion and if licensee repeats the same offence thrice in a calendar year, the licence shall be terminated by giving one months notice.

Inspite of giving clear instructions to curb the menace of charging higher price by the licensees by making use of penal clauses and provision for termination of licence of habitual offenders, still complaints are being received in this office besides news item appearing in print media on charging of exorbitant rates by the licensees of Canteens, Stalls/Shops etc., at Bus Stations.

But, so far, not a single instance of terminating the licence for charging excess rates, has come to the notice of Corporate Office.

In order to put an end to the evil practice of charging excess rates from the commuters by the licensees of Canteens, Stalls/Shops, which is giving scope for severe critisim from the travelling public, the field managers are hereby strictly instructed to impose penalty upto a maximum of Rs.1,000/- on each proven occasion of charging excess rate than the specified. If any licensee repeats the same offence thrice in a year even after imposing fines, to terminate the licence of such licensee by giving one month notice to make our stand known and to make it very clear to the other licensees that, blatant violation of terms and conditions of the Deed of licence will lead to termination of licence.

Receipt of complaint on this subject in future will be viewed seriously and the concerned Managers will be taken up suitably.

VICE - CHAIRMAN & MANAGING DIRECTOR

To All Regional Managers, A.P.S.R.T.C.

Copy to: Director of (V&S) for information.

All Executive Directors of Zones for information.

All Divisional Managers for information & necessary action.

All Depot Managers for information & necessary action.

ATMs in MGBS, JBS, KRMR, KRNL, TPT, GNT, PNBS(VJA), DBS(VSP) for information and necessary action.