

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION



No.C4/2(72)/2003-OPD(C).

Corporate Office
Operations (Commercial) Dept.
Mushirabad, Hyderabad-20

CIRCULAR NO. 89/2003-OPD(C),DT. 10.11.2003

Sub:- ACCIDENTS - Payment of compensation to the legal heirs of the deceased and the injured in accidents involving Corporation vehicles - Out of court settlement - Regarding.

- Ref:- (1) Circular No.77/95-OPD(C),Dt.29.11.1995.
(2) Circular No.47/96-OPD(C),Dt.29.7.1996.
(3) Circular No.18/97-OPD(C),Dt.28.7.1997.
(4) Lr.No.T1/190 (7)/2001-TRB, Dt.12.10.2001.

Instructions were issued vide Circulars cited on payment of compensation to the legal heirs of the deceased and injured in accidents involving vehicles of Corporation as outside Court settlements.

Instances have come to notice of Corporate office that there is abnormal delay in payment of compensation as outside court settlement, causing lot of hardship to the legal heirs of deceased and victims involved in accidents.

In the CITIZENS CHARTER on services of APSRTC, it has been decided for Payment of compensation to the legal heirs of deceased and victims of accidents involving Corporation vehicles within Seven working days after submission of required documents for payment of compensation as outside Court settlement.

The following required documents are to be collected from legal heirs of the deceased and victims for payment of compensation as outside Court settlements.

(A) IN CASE OF DEATH:

- (1) Police FIR
- (2) Postmortem Report
- (3) Death certificate issued by Gram Panchayat, Local bodies, Registrar of Births and Deaths etc.
- (4) Legal heir certificate, containing particulars of eligible members for compensation issued by MRO/RDO/Collector/ Court (Documents to be executed).
- (5) Willingness letter (in triplicate)
- (6) Money receipt (in triplicate)
- (7) Discharge voucher on a Non-judicial Stamp Paper worth of Rs.100/- (Attested by Public Notary).

In case, if there are more than one legal heir, all legal heirs shall sign on items v to vii documents. In case of minors, their guardian shall sign on these documents on behalf of minor.

P.T.O.

(B) DOCUMENTS REQUIRED IN CASE OF PERMANENT DISABILITY:

- (1) Police FIR
- (2) Disability certificate issued by Medical Officer of Government Hospital indicating the nature of disability.
- (3) Certificate issued by Medical Officer of Govt. Hospital detailing the injuries caused and treatment given including medical bills.
- (4) Discharge voucher on a Non-judicial stamp paper worth of Rs.100/-.
- (5) Willingness letter (in triplicate)
- (6) Money receipt (in triplicate)

All the Regional Managers are advised to settle claims for payment of compensation as out of court settlement by legal heirs of deceased and injured person in accidents involving APSRTC vehicles within seven working days after submission of required documents.

Please acknowledge.


VICE CHAIRMAN &
MANAGING DIRECTOR

To
All Regional Managers
APSRTC.

Copy to all EDs of zones - for information.
Copy to all HODs - for information.
Copy to all DVms & Dy.CAOs - for information & n/action.
Copy to all DMS for information & n/action.