

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION



Corporate Office,
Operations (Commercial) Department,
Mushirabad: Hyderabad - 500 020.

No.C5/243(311)/2003-OPD(C).

CIRCULAR No. 95 /2003-OPD(C), Dated: 09 -12-2003.

Sub:- LICENSING“ - Licensing of Canteens, stalls/shops at Bus Stations – Stopping of Buses at un authorised places for Tea, Tiffin & Meals - Instructions - Issued - Regarding.

- Ref:- (1) This office letter No.S4/147(28)/88–OPD(C), Dt.:25.08.1998.
(2) This office letter No.C2/83(5)/97–OPD(C), Dt.:18.03.1998.
(3) This office letter No.C5/76(1)/2000–OPD(C), Dt.:20.07.2000.

Instructions were issued vide letters cited to advise the operating staff not to stop Buses at un-authorised places for Tea, Tiffin, Meals etc., and to take severe disciplinary action against the erring crew.

Stopping of buses for Tea, Tiffin, Meals etc., at unauthorised places will result in lot of inconvenience to the passengers as they are forced to take eatables of unhygienic nature.

Also, the licences of Canteens, Stalls/shops in Bus Stations who are paying substantial amount to the Corporation towards licence fee, are representing that due to stopping of buses at un-authorised places, other than Bus Stations, their business is getting affected, as a result, they are not able to pay the licence fee to the Corporation, and in some cases, closing their business prematurely.

Apart from the licensees of Canteens, stalls/Shops, complaints are also being received from the travelling public, peoples' representatives on stopping of Buses at un-authorised places like, wayside Hotels/Dhabas etc.

Therefore, the following instructions are issued for strict compliance.

- 1 The practice of stopping Buses at un-authorised places like, wayside Hotels/Dhabas, Restaurants shall be stopped forthwith.
- 2 Strict Instructions should be issued to operating staff not to stop Buses at un-authorised places for Tea, Tiffin, Meals.

Severe Disciplinary action should be initiated against the erring crew to instil fear amongst the operating crew and to deter them from resorting to the same irregularity.

Instructions to this effect shall be incorporated in MTD–141 Cards of all long distance services.
- 3 It shall be ensured that, the licensees of Canteens, Fast Food centers, Tea & Tiffin centers in Bus Stations supply eatables / food items to the travelling public in hygienic condition at locally prevailing market rates without giving scope for complaints either on charging of higher rates or on supply of food items / eatables in un-hygenic / unclean atmosphere.
- (4) It shall be our endeavour to maintain operational discipline by stopping the Buses only at authorised place, i.e., Bus Stations, where people gather to board our buses.

p.t.o.

The Depot Managers shall exercise Jurisdictional control to prevent stopping of buses for refreshment at Un-authorized places under their Jurisdiction.

5. If at any Bus Station, Canteen is closed, alternate arrangements shall be made for stopping the Buses for Tea, Tiffin, Meals etc., at nearby Bus Stations, where Canteen is functioning, by issuing specific instructions to the crew.

Please acknowledge.



**Vice-Chairman &
Managing Director**

To
All Regional Managers,
A.P.S.R.T.C.

Copy to : All Executive Directors of Zones for information.

Copy to : All Divisional Managers for information and necessary action.

Copy to : All Depot Managers for information & necessary action.

Copy to : All Asst. Traffic Managers in Bus Stations for information and necessary action.

Copy to : ATM (HES) for information and necessary action.

Copy to : Incharges of all Zonal, Regional and Vigilance Squads for information and necessary action.

The Head Quarters enforcement Squad, Zonal enforcement Squad, Vigilance Squad and Regional enforcement Squad shall exercise surprise checks and book cases against crew who stopped the Buses at Un-authorized places for Tea, Tiffin, Meals etc.
