

**ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION**

No.C2/293(3)/12-OPD(C)

Bus Bhavan,  
OPD (Commercial),  
MSRD, Hyderabad-624.

**CIRCULAR NO. 42/2014-OPD(C), DT- 28.11.2014**

**Sub:- TOLL PLAZA USER FEE:** Collection of Toll Plaza User Fee from the commuters travelling in the RTC buses passing through improved stretches of National Highways in Andhra Pradesh, Telangana and other States - Enhancement of user fee - Issue of instructions - Reg.

- Ref:-
1. Circular No.01/2006-OPD(C), dt.02.01.2006.
  2. Circular No.17/2008-OPD(C), dt.14.07.2008.
  3. Lt. No.C2/293(3)/2010-OPD(C),dt.31.03.2010.
  4. Circular No.39/2012-OPD(M), dt.23.09.2012.
  5. Corporation Board Resolution No.41/2013, dt. 30.04.13
  6. G.O.Ms.No. 55 of TR&B (TR-II) Dept of Govt. of AP, dt.28.05.13.
  7. Circular No. 20/2013-OPD(C) dated 28.05.2013.
  8. G.O.Ms.No. 24 of TR&B (TR.II) Dept of Govt. of AP, dt.19.02.2014.
  9. Lr. No. C2/293(3)/2012-OPD(C), dated 21.02.2014.

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The Govt. of India under section 7 of National Highways Act, 1956 and as per the National Highways Rules 1992 authorized National Highway Authority of India (NHAI) for collection of toll fee from the Mechanized vehicles for the improved stretches of National Highways.

As a statutory obligation, APSRTC has been paying the toll fee for the buses passing through various Toll plazas constructed on state Highways & National Highways.

But, the Toll Plaza user fee being realized is not meeting the amount of toll fee being paid due to periodical increase in toll fee tariffs by NHAI and also due to erection of more number of toll plazas year after year.

Keeping this trend in view, the Govt. of AP vide G.O. cited at 8<sup>th</sup> ref., on our request has empowered the Corporation to enhance the Toll Plaza User Fee (to be collected from the passengers) periodically as and when the NHAI revises the Toll Tax.

In spite of the increase in Toll Plaza User Fee as communicated vide 7<sup>th</sup> & 9<sup>th</sup>, the Corporation has incurred a loss of Rs 20.62 crores during the year 2013-14.

Under these circumstances and in accordance with the G.O.Ms.No.24 dated 19.02.2014, it is decided to enhance the Toll Plaza User Fee (to be collected from the bus passengers) from 01.12.2014 as detailed below:

TYPE OF BUS	EXISTING TOLL PLAZA USER FEE	REVISED TOLL PLAZA USER FEE
City Ordinary	Rs 2/-	Rs 3/-
City Special type	Rs 3/-	Rs 4/-
Pallevelugu, Express	Rs 4/-	Rs 5/-
Deluxe, Super Luxury, Indra & Garuda	Rs 5/-	Rs 6/-
Garuda Plus , Vennela	Rs 6/-	Rs 7/-

**In this regard, the following instructions are issued (on collection of revised toll plaza user fee) for strict adherence by all the concerned:**

1. The revised toll plaza user fee shall be collected from the passengers for each toll plaza depending on the number of toll plazas the passenger crosses while traveling.  
  
For example, if a passenger travelling by Pallevelugu bus intends to perform journey crossing 2 Toll Plazas, the User fee to be collected will be Rs.10/-. The Toll Plaza user fee therefore will increase with the increase in number of Toll Plazas a passenger crosses.
2. The Toll Plaza user fee shall not be collected from the passengers traveling upto a distance of 10 Kms by Pallevelugu buses and upto a distance of 8 Kms by City Ordinary buses. However this exemption is not allowed in respect of passengers travelling by special type buses.
3. The toll plaza user fee shall be collected from Silver & Gold card (MST) holders as per the instructions issued vide circular no. 39/2012- OPD (Mktg) dated 23.09.12.
4. For City Special type services, the existing stock (being used for City Ordinary services) of Rs 2/- denomination toll plaza user fee tickets shall be used duly issuing two tickets to each passenger also the toll plaza tickets of Rs 4/- denomination can be drawn from Zonal stores which are being used for PVG and EXP buses.
5. Special tickets of Rs 6/- denominations towards Toll plaza user fee shall be printed with separate identity in our printing press and supplied to the Zonal Stores in order to meet the requirement of services which are being operated without Ticket Issuing Machines. The Rs 7/- denomination ticket is not required to be printed as Garuda+ and Vennela services are being operated as TIM services only.

The Depot Managers have to arrange for utilization of existing stock of Toll Plaza tickets or to utilize luggage tickets in combination with the existing Toll Plaza tickets available, till such time the stock of the Toll Plaza User Fee tickets are supplied from the stores.

5. In respect of tickets issued through computers at Advance Reservation and Current booking counters and in respect of tickets issued through TIMs, the Toll Plaza User Fee tickets shall be issued manually till necessary modifications are made in the concerned software.
7. The Executive Director (IT) shall take immediate action to arrange for necessary modifications in the concerned software of TIMs, Online Passenger Reservation system, e-ticketing etc for collection of revised Toll Plaza User Fee in consultation with Operations and Accounts Departments.
8. **The revenue realized through sale of Toll Plaza tickets shall be accounted separately as being maintained with separate account Head No.9215 and shall not be taken into Traffic Revenue.**
9. The revenue realized through sale of Toll Plaza tickets shall not be taken into account for the purpose of calculation of incentive amount.

These instructions are applicable for the Toll Plazas which are now under operation in the State as well as in other States and also for the Toll Plazas which would come into being in future.

**The revised instructions on collection of Toll Plaza user fee shall come into force w.e.f. 00.00 hrs of 01.12.2014 i.e. from early morning hours of 01.12.2014.**

Please acknowledge.

  
VICE CHAIRMAN &  
MANAGING DIRECTOR

To  
All Depot Managers  
A.P.S.R.T.C.

Copy to Director (V&S), Jt. MD & ED (O,MIS & AM), ED (E), ED (M & H) & Sect. to Corp., ED (A&P), ED (IT), FA & CAO, & all EDs of Zones.

Copy to all HODs, RMs/ DY.CTM/DVMs/DY.CMEs/Dy. CAOs/AOs stationed at Corporate office and at Zones.

Copy to WM Printing press & COS/Miyapur, Controllers of all Zonal Stores.

Copy to RAO (AG) Bus Bhavan.

Copy to Vigilance & Security Officers.

Copy to ATMs / Station Managers at Bus stations.

Copy to ATM/HES, Incharges of all HES, ZES, RES &VES.

*Ans*  
*26/11*