



ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

M/561(02)/2018-OPD(M)

O/o the VC & MD,
RTC House, VJA,
Date:26.08.2021.

To
The Executive Director (A),
RTC House, VJA.

Sub:- Seeghra Darshanam (SED) – Cancellation of SED linked tickets – Clarification communicated - Reg.

Ref:- 1. P3/14021(35)/3/2020/Sri TT. Tml, dated 10.08.2021
2. ATM-II(M-IT)/OPRS(1)/3/2017, dated 23.08.2021.

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Vide reference 1st letter cited, it was communicated that the Assistant Executive Officer (Arjitham) has circulated a letter to implement new system wrt booking of Rs 300/- SED tickets through online portal of APSRTC to book SED linked tickets T-2 days in advance before departure of the service & to transmit the final booking data to TTD server T-2 days in advance & no transaction shall be entertained after transmission of SED linked tickets data.

In view of above, the following guidelines are issued.

1. Self cancellation of TTD darshan enabled APSRTC journey ticket will not be permitted. They are non refundable tickets terms and conditions of TTD darshan can be modified accordingly.
2. To identify the regularly operated Tirupathi bound services and to inform IT department to enable Darshan tickets for that services only.
3. If Darshan enabled OPRS services are cancelled by regions due to unavoidable reasons if any, before transmission of data to TTD, Darshan passengers can be arranged transport in any other Tirupathi bound services and lock the same tickets in OPRS to avoid auto refund.

Therefore, Executive Director (A) is requested to arrange necessary software modifications in OPRS platform for the services linked with SED facility as detailed above.

Executive Director(A)-

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Copy to : All RMs for information.
Copy to : CE (IT) for information and necessary action.
Copy to : OSD to VC&MD for information pl.