

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.M/662(4)/11-OPD (M)

OFFICE OF THE VC & MD
MUSHEERABAD: HYDERABAD-624

CIRCULAR NO. 10/2012-OPD (Mktg) DATED 21.02.2012

Sub: e-TICKETING: Allowing of partial cancellation for e- ticket – Reg.

E-ticketing facility was launched in the month of May 2009 in the Corporation through Online Passenger Reservation System (OPRS) to enable online Users to book their advance reservation tickets through Credit/Debit cards and print out the tickets.

To attract more number of passengers to register with APSRTC website www.apsrtconline.in and to get their journey tickets without approaching ATB agents, the procedure is further simplified and now the e-ticket passengers are allowed to travel on the strength of SMS sent to their mobiles after confirmation along with any one of the valid ID proof.

At present the tickets booked through APSRTC website www.apsrtconline.in by the registered passengers are not being allowed for partial cancellation of tickets. For example, if an e-ticket booked by a passenger for 4 of their family members and intended to cancel one of the 4 seats is not facilitated to e-ticketing passengers.

However, the facility for partial cancellation is provided for pre-printed tickets and is being allowed by any ATB Agent or by the RTC Operator.

Based on the representations of e-ticketing passengers, the competent authority has accorded approval for introduction of partial cancellation of e-ticket also. The partial cancellation for e-tickets shall be implemented w.e.f 01.03.2012.

All the Field Managers are advised to make a note of it and to give wide publicity to the intending passengers to register with APSRTC website www.apsrtconline.in to book their travel tickets instantly even from remote villages, without going all the way to Bus Station / ATB counters.


EXECUTIVE DIRECTOR 21/2
(O, MIS & AM)

To
All the Regional Managers

Copy to :

Director (V&S), FA, CAO, ED (O, MIS & AM), ED (E&IT), ED (Medical & Secy to Corporation) & ED (A & HRD) for information.

All EDs of Zones for information and necessary action.

CE(IT) with an advise to modify the BARAT software to enable partial cancellation of e-ticket w.e.f 01.03.2012.

All HODs for information.

All DyCTMs, DVMs, for information and necessary action.

All DMs, ATMs of Bus stations for information and necessary action.