ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No: R&D/535(13)/2015-OPD



Office of the VC&MD, Bus Bhavan, Hyd. Dt: 08-04-2015.

CIRCULAR NO:03-R&D(OPD)/2015 DT: 08-04-2015

Sub:- VALUE ADDITION SERVICES – Provision of Value addition services to the passengers of all A/C buses (except city) – Reg.

With a view to ensure comfortable travel to the passengers and enhance their satisfaction and thereby to attract more passengers in the present competitive environment, it is now decided to provide the following additional services to the passengers of AC services (except city):

- (i) Disposable head rest covers. (The head rest covers must be changed every day)
- (ii) Face Freshener to every passenger
- (iii) Air freshener in the bus

However, in order to meet the expenditure involved for providing these additional services, it is decided to collect an amount of Rs,15/- from each passenger travelling in these services, in addition to the ticket fare. In case of cancellation of service by the corporation or cancellation by the passenger, this amount shall be refunded to the passenger.

The above Value addition amount shall be accounted in account head No.AH:9250

The above instructions shall come into effect from 15.04.2015.

All the field Managers are advised to provide the above value addition services in the AC services (except city) duly collecting the amount from each passenger as indicated above.

Nemo 2/4/12

VICE CHAIRMAN & MANAGING DIRECTOR

Copy to:

Dir (V&S), FA&CAO, ED(HRD&Medical), ED(E & GHZ), ED(A&P), HODs for information. All Executive Directors of Zones, for infm. & n/action. CE(IT) to make necessary software modifications. All Regional Managers for information & n/action. All DyCTMs/DVMs for information & n/action. All DMs for information & n/action.