

ANDHRA PRADESH STATE ROAD TRANSPORT CORPORATION

No.P2/329(1)/2023-PO.III

Office of the VC&MD,
RTC House, PNBS, Vijayawada.

NOTIFICATION NO.PD 16/2023 Dated: 27.06.2023

Sub: GRIEVANCES-Conducting of Employee Grievance Day on every 3rd Friday of the month by VC & MD to redress the grievances of employees - Reg.

Ref: G.O.Rt.No.1233, General Administration (Cabinet-II) Department,dated 24.06.2023.

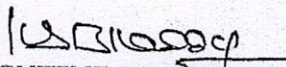
The Government of Andhra Pradesh ordered to conduct Employee Grievance Day on every third Friday of the month by all the District Collectors and Heads of Department in the State for attending the grievance of employees and resolving the issues in a time bound manner, as given below:

1. Employees can submit any type of Individual Grievances to the District Collectors/HoDs including personal Grievances.
2. All grievances shall be registered with unique IDs in the JKC (JaganannakuChebudham) portal.
3. There shall be a facility to track the status of the Grievances by using unique IDs.
4. The Secretaries/HoDs shall fix the timelines for redressal of all types of Grievances.
5. Collectors/HoDs shall invariably review the ATRs of the Grievances so received bi-weekly.

In terms of the above G.O., it is decided to conduct employee grievance day by the Depots, District and Zonal NoUs on every 3rd Friday of the month, by the respective Depot Managers/RMs/EDs/WMs/DPTOs to redress the grievances of employees of APSRTC (APPTD). At Head Office, grievance day will be conducted by the VC & MD.

In this regard a dedicated web page is made available with the url <http://www.apsrtcinfo.in/jkc> which opens the enclosed grievance form for entering and submitting individual grievances. This web page can be accessed by all employees of APSRTC with staff number as user name and date of birth in DDMMYY format as password.

Encl: grievance form


EXECUTIVE DIRECTOR (A)
19/07/23

To

All Unit Officers/Depot Managers for information and necessary action.